

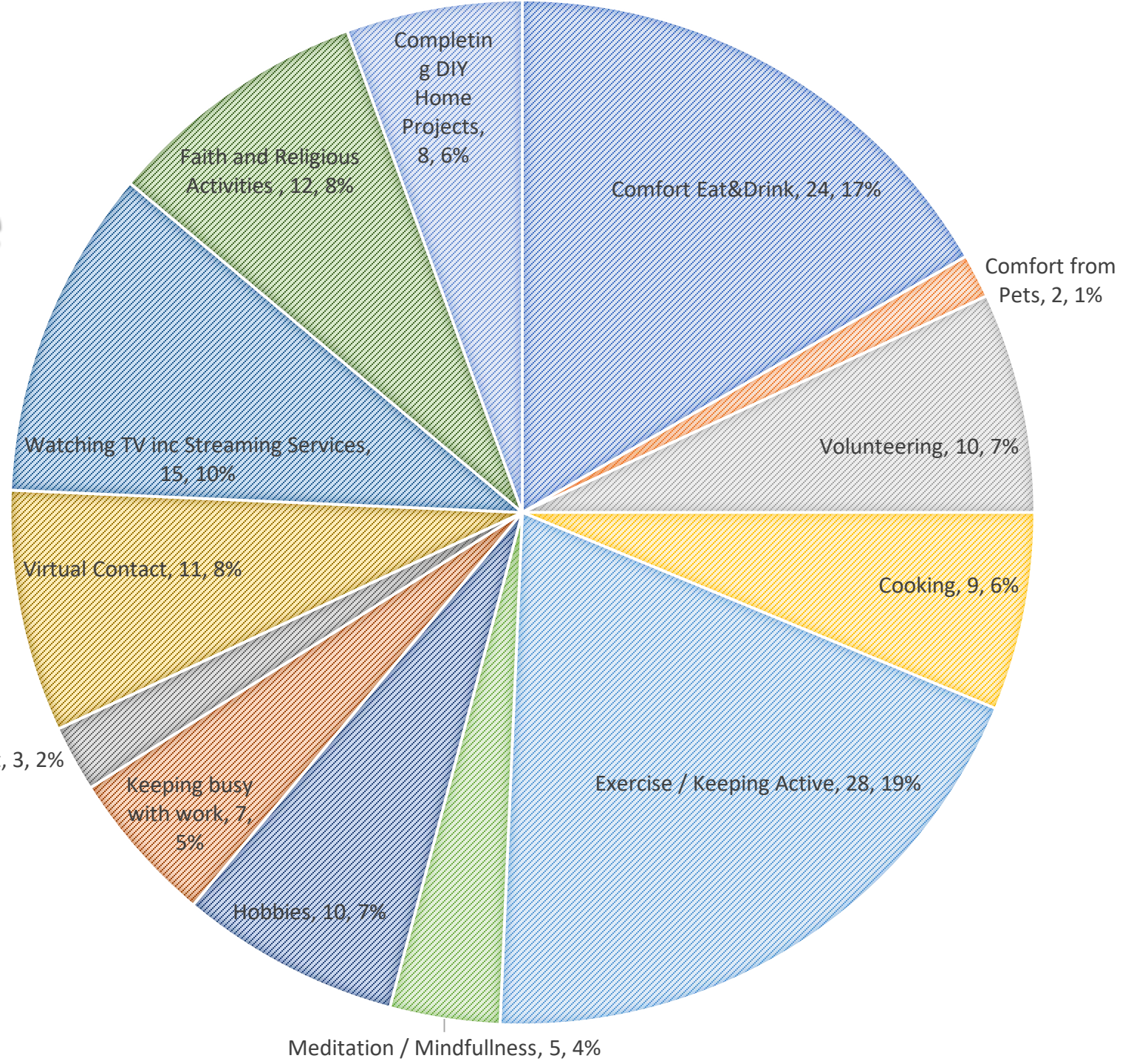
Covid-19 Community Partnership Response and Recovery

Tamworth Social Impact Survey

- At the start of the pandemic, we registered with Social Suite to carry out a social impact assessment for Tamworth during the pandemic with a survey pool of **542** Tamworth residents who have been completing a survey every week since April 2020 equating to **25,474** surveys completed overall and from the results, we have been able to gauge-
 - Challenges faced as a result of social isolation;
 - Perceived concerns around catching the virus;
 - How people are accessing information;
 - What is providing relief during this time;
 - Perceived sense of community safety; and
 - Perceived impact of the economic implications of COVID-19.
- The next slides will show how people have been coping within our Borough

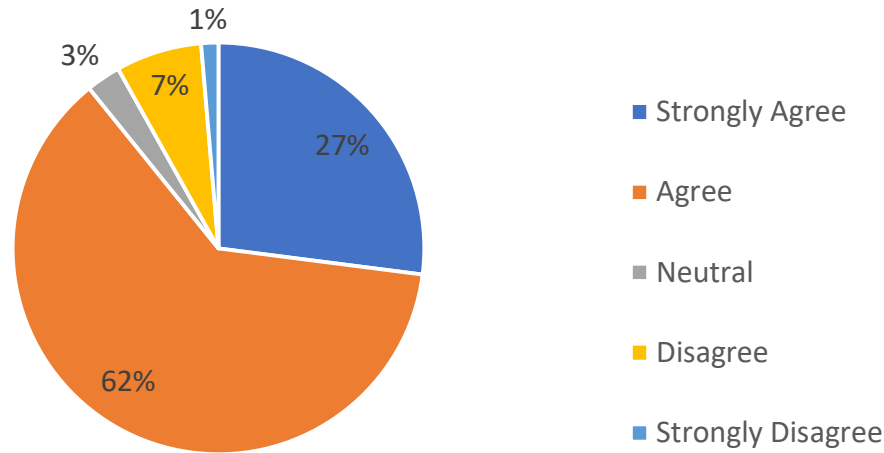
What activities were providing Tamworth people with relief during lockdown?

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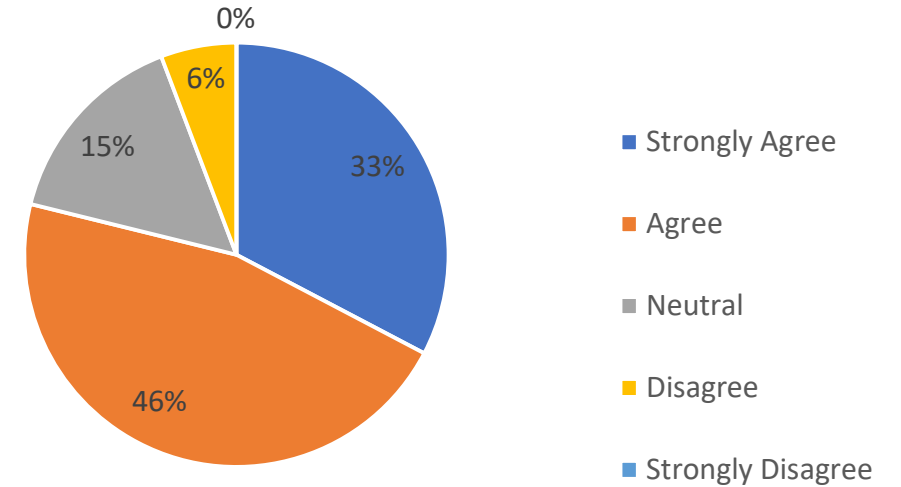


Tamworth Social Impact Survey - Community Safety

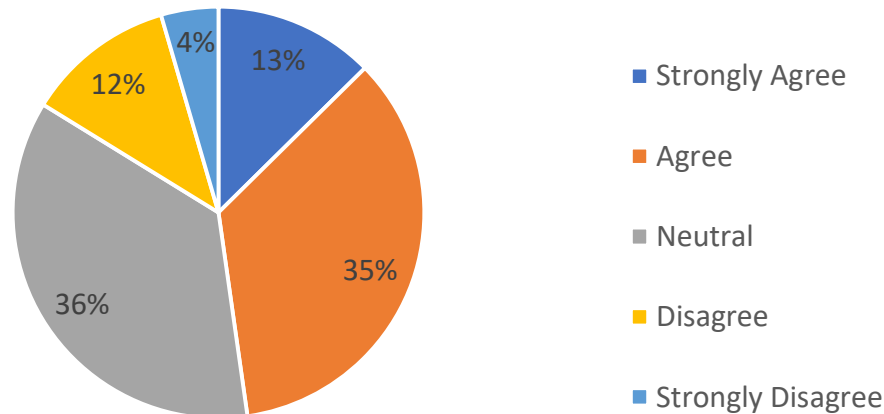
My community has banded together during this time



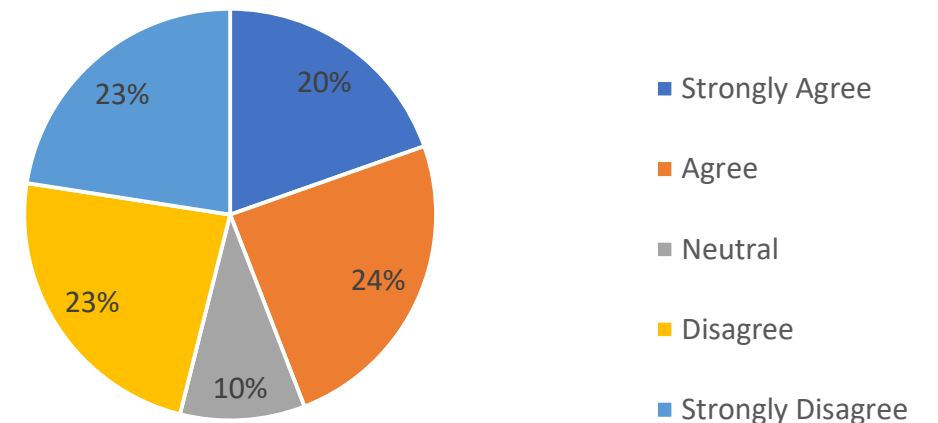
I want to continue supporting my local businesses



Vulnerable members of my community are well-supported during this time

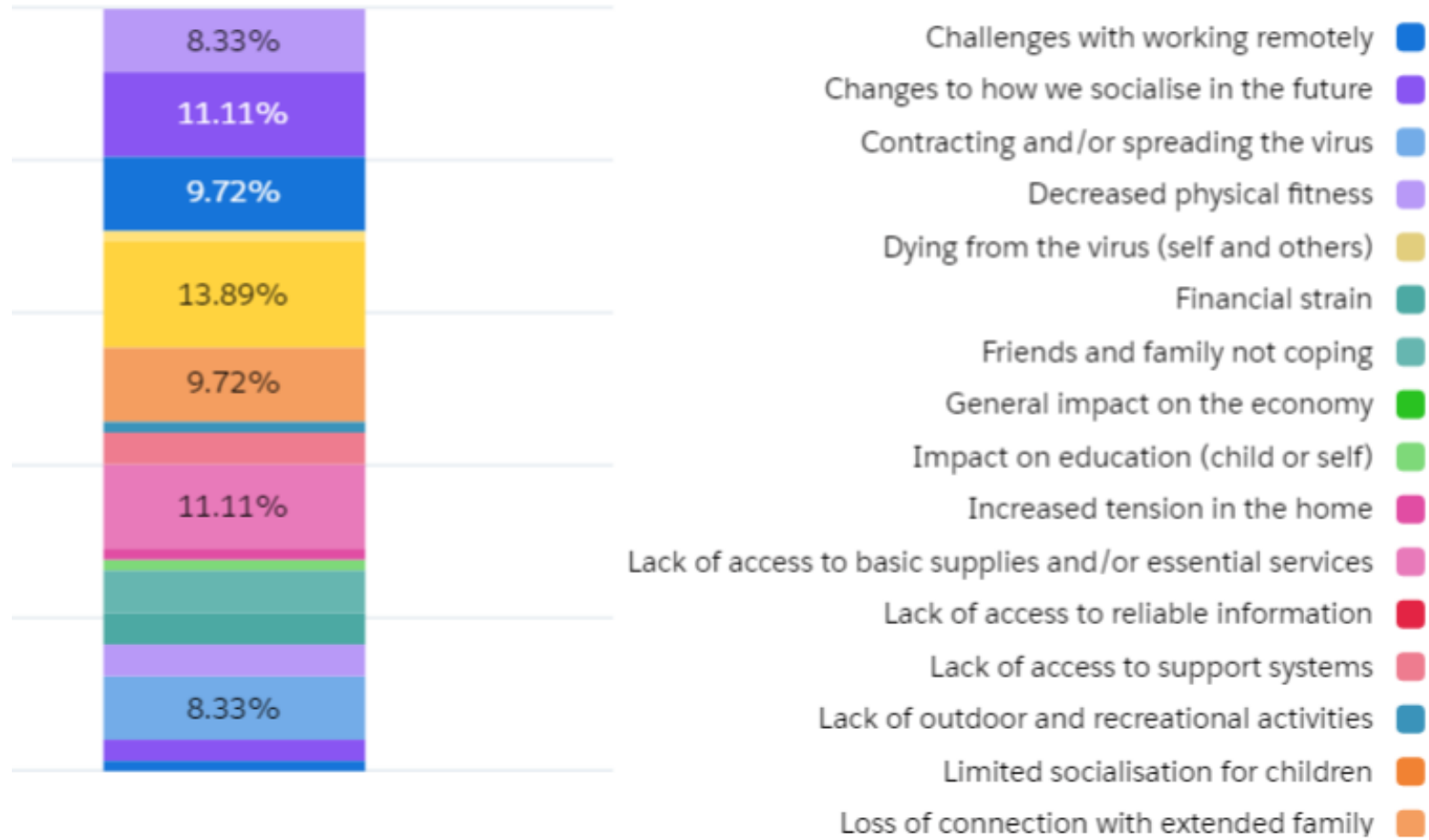


I feel safe when I go outside / to the shops during this time



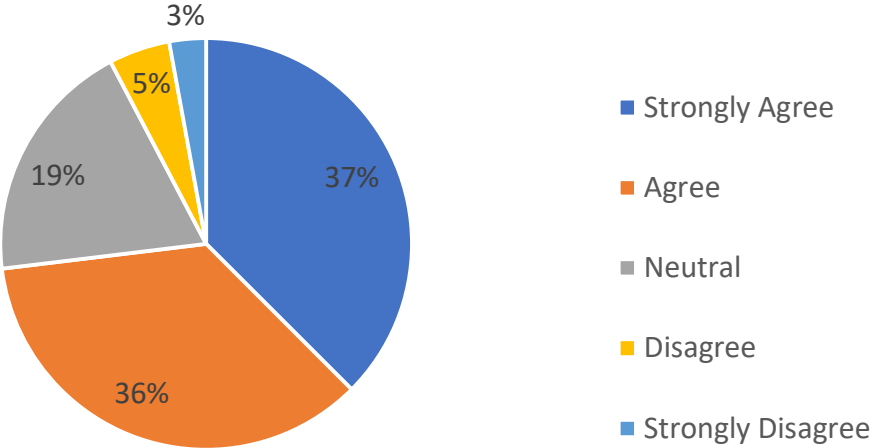
Loneliness and Social Isolation

** What are your top concerns about being socially isolated?

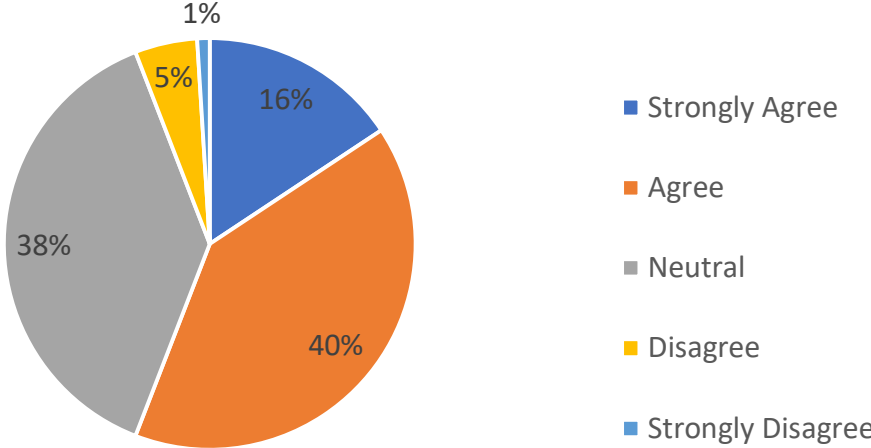


Tamworth Social Impact Survey – Access to basic needs and services

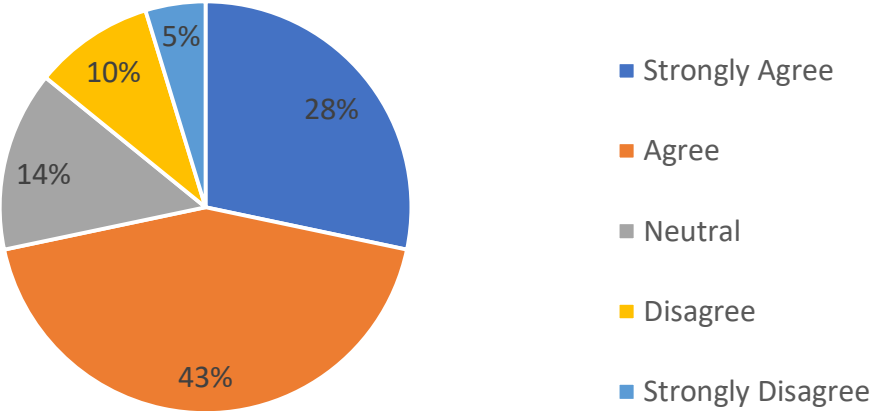
I am confident that I can continue to afford food and supplies



I am confident that my household will not run out of food and supplies

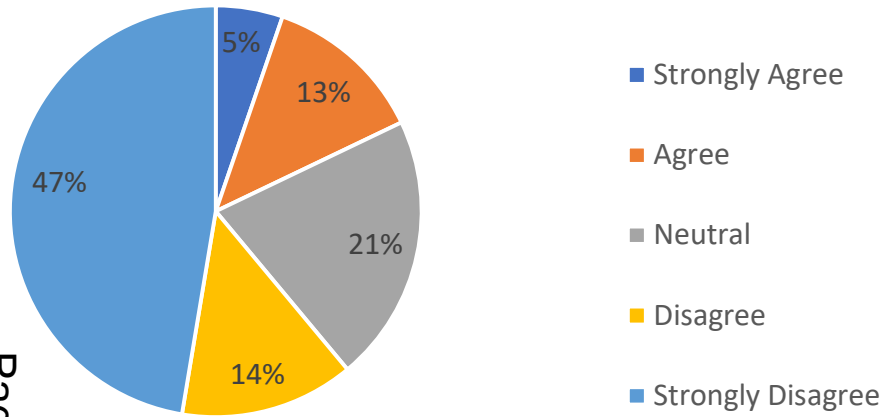


I am confident that my household can continue to access to basic utilities and services



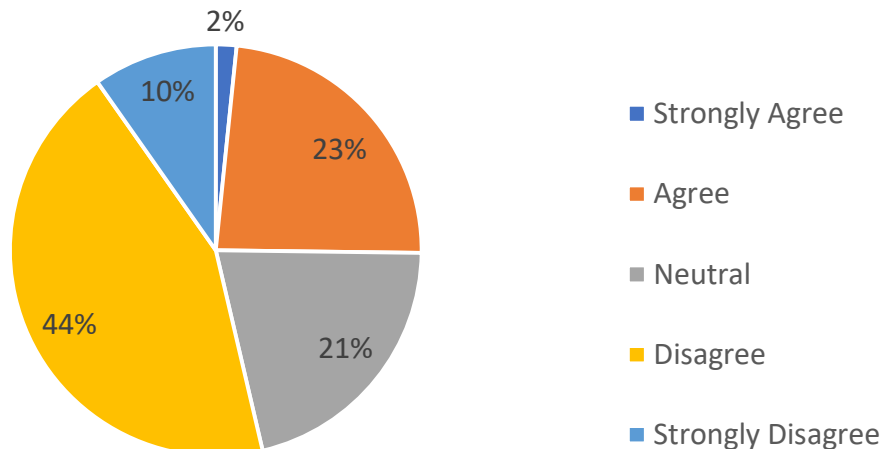
Tamworth Social Impact Survey – Employment and Income

My job is not at risk

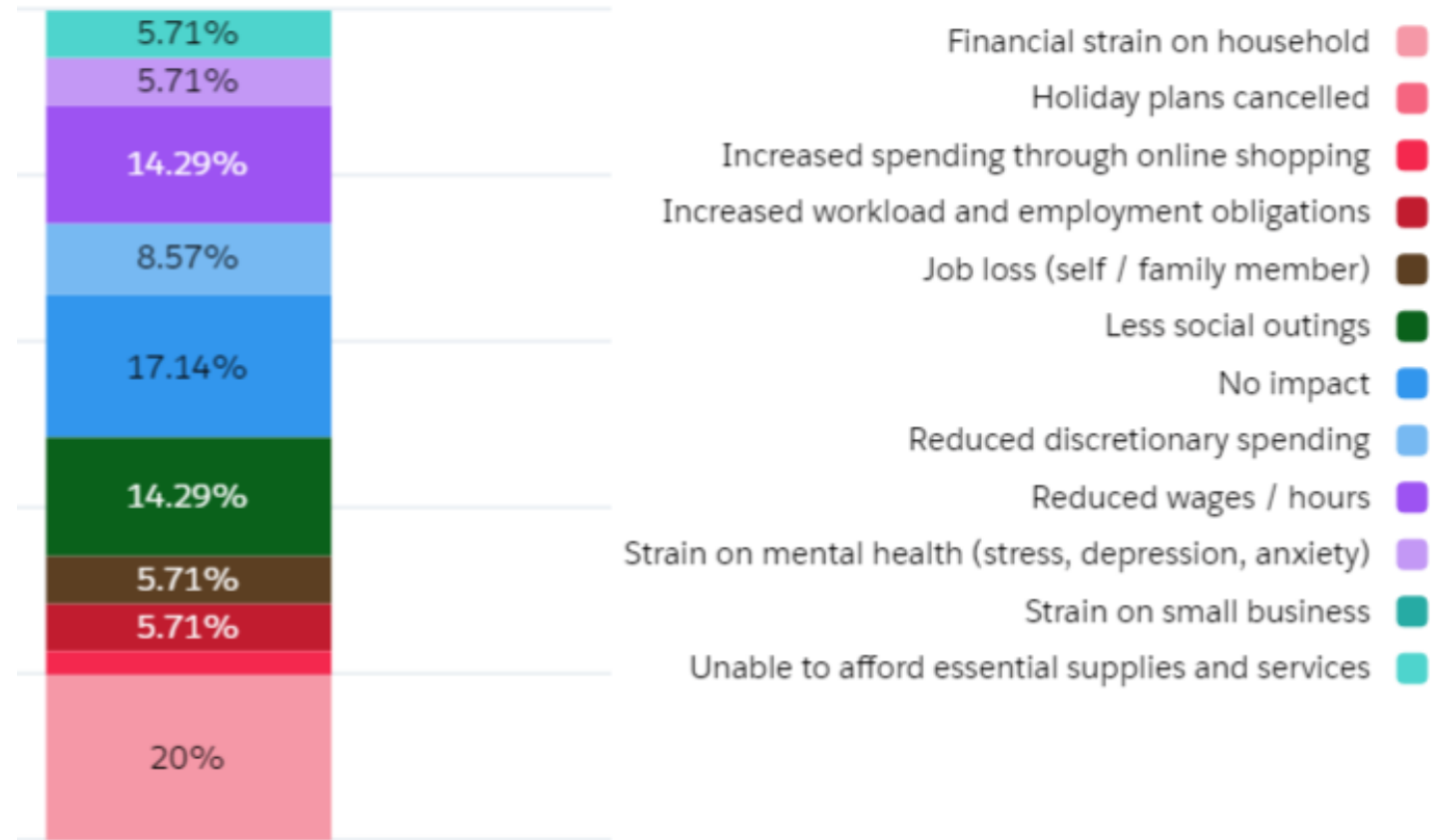


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My spending habits have not changed

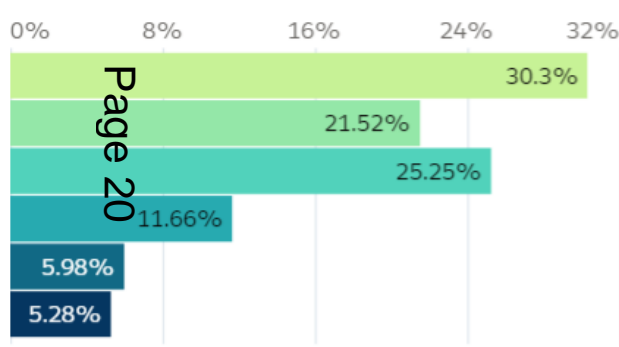


How have lives been impacted as a result of the economic impacts of COVID-19?

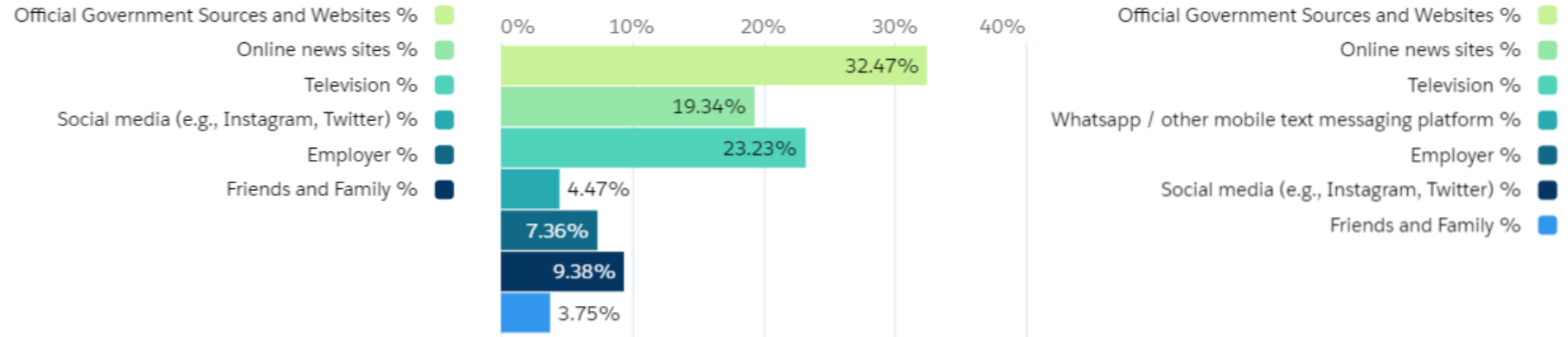


Tamworth Social Impact Survey – Covid-19 Information

Current mechanisms for receiving information about COVID-19



Preferred mechanisms to receive information about COVID-19



Other stats

Statistic	2019 (April to June)	2020 (April to June)	Percentage Difference
Unemployment in Tamworth	1,600	2,935	Increase of 83%

Statistic	2019 (April to June)	2020 (April to June)	Percentage Difference
Published Funeral Notices for Tamworth	214	779	Increase of 264%

ONS report on Impact of Coronavirus on loneliness and isolation 3rd April – 3rd May 2020 –

- 5.0% of people in Great Britain (2.6 million adults) reported that they felt lonely "often" or "always" between 3 April and 3 May 2020, about the same proportion as pre-lockdown.
- Of those asked, 30.9% (7.4 million adults) reported their well-being had been affected through their feeling lonely in the past seven days
- Working-age adults living alone were more likely to report loneliness both “often or always” and over the past seven days than the average adult; this was also the case for those in "bad" or "very bad" health, in rented accommodation, or who were either single, or divorced, separated or a former or separated civil partner.
- Both those feeling lonely “often or always” and in the past seven days had lower personal well-being scores including higher anxiety scores than the Great Britain average, but the effect was stronger among those feeling lonely “often or always”.
- Both those feeling lonely “often or always” and in the past seven days were more likely than the average to say they were struggling to find things that help them cope during lockdown.
- Around 7 in 10 of those feeling lonely “often or always” “agreed” or “strongly agreed” that they had people who would be there for them, compared with 9 in 10 of the Great Britain average

Numbers of people helped during the pandemic as a result of local partnership working

March 2020 – Present



Overall number of people in Tamworth supported by the partnership – 17,239 (22% of Tamworth Population)



Number of Enquiries Received to the Telephone Support Line - 8,305 (10% of Tamworth Population)



Number of Food Parcels Distributed – 7,424 (9% of Tamworth Population)

People who registered to receive regular befriending check in calls – 835 (1% of Tamworth Population)

People referred via Staffordshire County Council for help who are registered as clinically vulnerable 419 (0.5% of Tamworth Population)

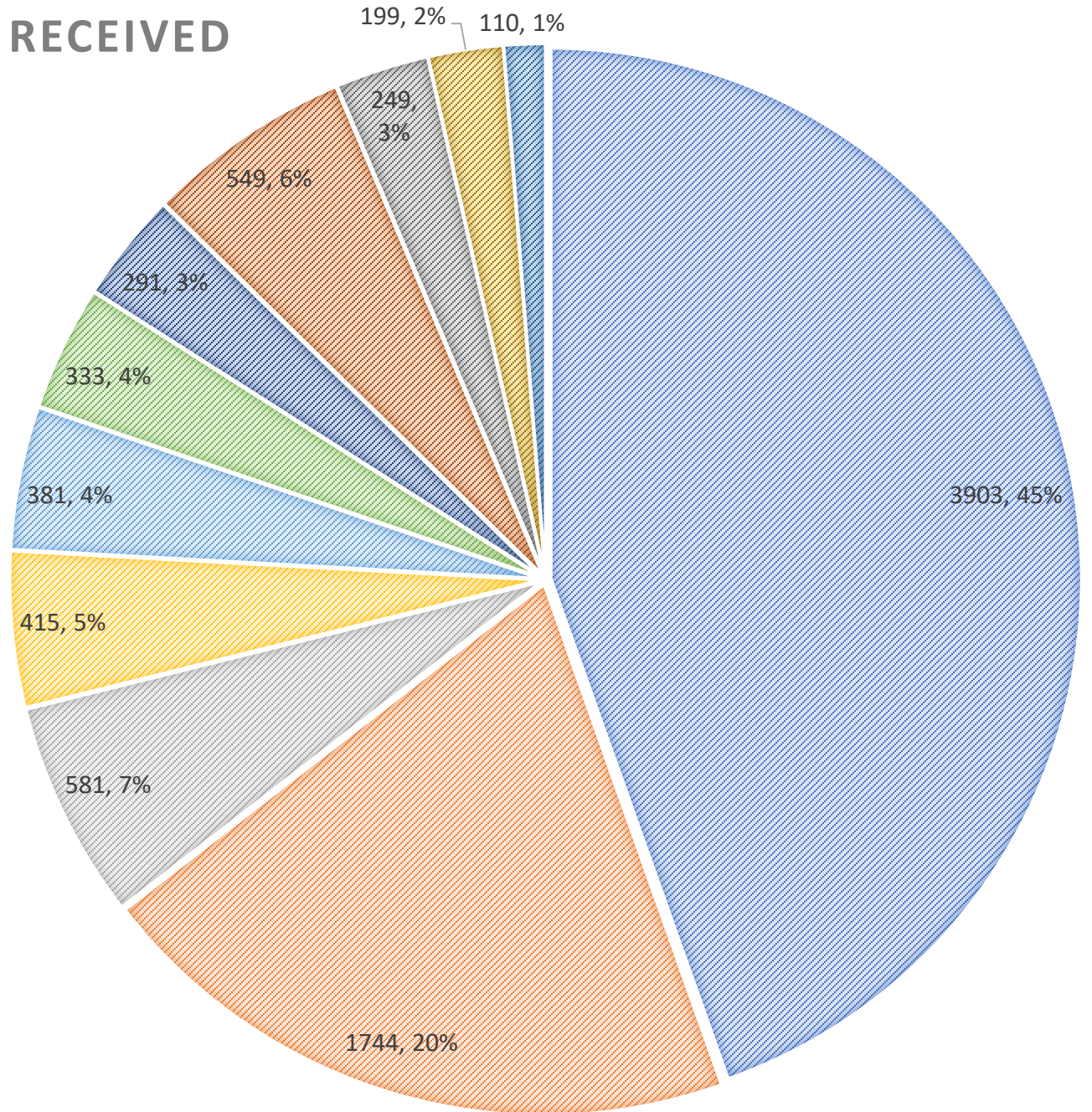


Number of new volunteers who came forward to help during the pandemic – 256 (0.3% of Tamworth Population)



ENQUIRIES BREAKDOWN RECEIVED

- Access to Food
- Loneliness & Isolation
- Mental Health Support
- Unemployment
- Medication Collections
- Benefit Checks/ Claim Support
- Housing Issues Inc Repairs and Homelessness
- Debt / Finance Issues
- Bereavement
- Domestic Services Inc Gutter Cleaning, Dog Walking, Gardening
- Support for people living with dementia



New support services created as a result of the pandemic

Tamworth Telephone Support Line launched 19th March 2020

Tamworth Befriending Services launched 19th March 2020

Emergency Food Parcel Deliveries launched 19th March 2020

Meals on Wheels 15th June 2020

'Drop Shop' Project launched 3rd August 2020

Half Term School Food Parcel Top Up Vulnerable Families Project launched October 2020

Digital assisted technology for virtual zoom sessions
launched November 2020

Social Value

£1,027,675

It's difficult to know how many of the enquiries received through the partnership have saved statutory partners and the contribution made in terms of social value because we have been able to tri-age the calls and connect people to the appropriate services without them having to come through to statutory partners and supported entirely by the voluntary sector.



According to NCVO UK Civil Society Almanac report 2020 – Nine in ten UK households have accessed services provided by voluntary organisations at some point, with an estimated saving / volunteer contribution of £18.2bn nationwide.

How could this be interpreted locally –

According to the ONS the population of Great Britain is approximately 66 million

Divided by the estimated savings of £18.2bn gives a total of £275 per member of the population.

From our records 45% (3737) of people were signposted to alternate voluntary sector services this would give a potential social value figure of **£1,027,675**

Cost Savings Case Study

Primary Care Mental Health Services – Tamworth NHS Social Prescribers

Waiting time for a mental health assessment on NHS currently 8 weeks

Average waiting time for counselling sessions following initial NHS Assessment another 8 weeks

Having secured external funding for people to access private counselling sessions whilst requesting statutory and voluntary service mental health support through their GP's and subsequently identified by their Social Prescriber as people who needed an early intervention were referred to Salvus Counselling.

10 out of 19 referrals have then not sought primary care mental health services following the private counselling intervention. We approached an NHS Trust to put a cost saving to the NHS and this what they told us –

4 Hours of band 7 for assessment cost of £4989

6 Hours of counselling sessions band 6 cost of £5017

Total Cost to NHS - £10,006

TOTAL COST SAVING TO OUR NHS PARTNERS

£100,060